

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Tuesday, 17 May 2022 12:14:03 PM

Your details

Title Mr

First name Vincent

Last name Trirro

Email [REDACTED]

Postcode 2478

Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story I called SES and police command the night before the floods at approximately 9.00pm. I was assured by both emergency services that I would be safe to stay in my property in East Wardell in spite of the fact that an evac warning had been issued in Wardell. Had I been given accurate information, I would have avoided being stranded up to my neck in flood waters with my 2

dogs. I would not have undergone the trauma. I was rescued by a fishing cooperative boat. Police and emergency personnel were nowhere in sight. In addition to the trauma I endured, I lost my vehicle which would have been saved if appropriate advice was forthcoming from both agencies. I have subsequently suffered significant stress and trauma as a result of the ineffective advice given by emergency authorities. As the calls were recorded, I ask that the explicit advice given be listened to in order to ensure that this cannot occur again. My request for information was both clear and precise. Again, I was assured that I would be safe if I stayed in my home. By midnight, the roads were impassable. By 6.00am the next morning, I was issued with an evac order when there was nowhere to go. This was entirely avoidable and I hold both authorities responsible and culpable.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	Infective advice from Police and SES
1.2 Preparation and planning	Called authorities night before major flood. This could have been avoidable.
1.3 Response to floods	Requested clear information in anticipation but was given incorrect advice. Both authorities were negligent in advising to stay at property.
1.4 Transition from incident response to recovery	Ongoing trauma and financial impact.
1.6 Any other matters	Trusting authorities to provide accurate information during critical events should be given. Both the SEScommand and Police command were negligent in their advice. This is unacceptable.

Supporting documents or images
