

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Thursday, 19 May 2022 8:49:20 AM

Your details

Title Ms

First name Victoria

Last name Lane

Email [REDACTED]

Postcode 2480

Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story If Lismore is to become a safe place to live , I feel there is a lot of work to be done . The river needs drenching, large pipes need to be laid to carry the water away, and all drain pipes need to be cleaned out regularly , I asked 6 weeks before the storm for council to clean out the large drains in our street , and didn't get a response never seen that done in 5 years of living here ,

we got a lot of misleading info on the 27th of Feb and we lost our live stock because of it ,and home and my business , maybe lismore should be moved. my top story to my house is 1466 up and the water came in 40 cm up stairs so that means it was a 1506 flood that has not been recorded, there's a lot of talk about help but not much help happening , we are expected to take a lot of time out of cleaning to find paper work that we don't have and then we have to find it that takes longer it's been not only a physical struggle but a mind and mental struggle to get some help , the government say you can only get help if you have no insurance but insurance is slow to tell you where you stand so that means nothing happens , your life is just in hold , everyone's losing the patience where they stand

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	The drains need cleaning the rivers need cleaning every year that river is just a mud pit
1.2 Preparation and planning	There needs to be more support and help from ses when you ring them on the night , they just told me they where already flooded in there own house to help ,
1.3 Response to floods	Just got told to get on my roof , my mother is 82 and my sister has a disability and our ceiling is 14 foot high so that was not going to happen ,
1.4 Transition from incident response to recovery	It's been very hard as I said in my first letter no one knows where they stand government grants just keep wanting more proof and it's three months on and I've not heard of any one that's been granted any money to help them start there life over again
1.6 Any other matters	Ses could get paided to work

Supporting documents or images

Attach files

- [5143264D-7650-457A-8753-A775350042B1.jpeg](#)
 - [44E68AE9-F557-42DD-9E56-D09EC6B70AC6.jpeg](#)
 - [279E0735-3A4C-425E-862B-971FBE7006F0.jpeg](#)
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