

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Thursday, 19 May 2022 7:19:05 PM

Your details

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Submission details

I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	Prior to the levee in Ulmarra becoming over-topped, I, along with my neighbours monitored the BOM and Councils Disaster Dashboard for information. The data supplied was inaccurate and not timely. The flood river heights were outdated and around 30cm incorrect. The community was told the levee is 6m high but sections are lower than other areas. Accurate,
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timely data is key.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

The flood height in Ulmarra is obviously caused by the levee in Grafton and South Grafton funneling water downstream. The State Government has not increased funding to local government for flood mitigation in decades, I believe around 25 years, this needs to change. The State and Federal government need to step up and fund flood and natural disaster mitigation immediately as well as funding recovery. The Clarence River needs to be dredged to allow more water to flow without over-topping the levee systems.

1.2 Preparation and planning

The SES flood cards have not been updated in years, they are out of date and need an urgent review.

1.3 Response to floods

Community integration and training needs to be a priority. There are community members who have skills and expertise which are completely ignored by SES because they have not been through the correct training programs.

1.4 Transition from incident response to recovery

The transition from incident response to recovery was not managed at all, once recovery started nobody knew who to call or what to do. Volunteers wandered around looking for people to help, there was no co-ordination.

Supporting documents or images
