

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Wednesday, 25 May 2022 1:12:23 PM  
**Attachments:** [SOUTHSIDE TRUCK CENTRE LISMORE FLOOD SUBMISSION.docx](#)

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## Your details

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<b>Title</b>	Mr
<b>First name</b>	Steve
<b>Last name</b>	Robinson
<b>Email</b>	<input type="text"/>
<b>Postcode</b>	2480

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## Submission details

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<b>I am making this submission as</b>	A business owner
<b>Submission type</b>	I am submitting on behalf of my organisation
<b>Organisation making the submission (if applicable)</b>	Southside Truck Centre
<b>Your position in the organisation (if applicable)</b>	Owner
<b>Consent to make submission public</b>	I give my consent for this submission to be made public

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## Share your experience or tell your story

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**Your story**

Please see attachment

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**Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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**Supporting documents or images**

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**Attach files**

- [SOUTHSIDE TRUCK CENTRE LISMORE FLOOD SUBMISSION.docx](#)
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## SOUTHSIDE TRUCK CENTRE LISMORE FLOOD SUBMISSION

As a family owned business that has been in operation for last 56 years we have witnessed many Lismore floods and fortunately we have not had any impacts until 28<sup>th</sup> February 2022. Our current premises in Krauss Avenue were severely affected and total damage bill for us will be over \$3 million.

In 1974 this business operated from 3 different locations and during this previous record flood I spent 1 night stranded on the Ballina Street bridge. After the losses were added up it was decided we need flood free premises. So in 1980 we purchased and moved to our current location.

### **So why is the 28<sup>th</sup> Feb 2022 Flood different??**

1. Yes it was a 1 in 500 weather event.
2. But WHY was the SES so slow in alerting Residence and Business. I still have a message received at 5.39pm 27<sup>th</sup> Feb "Flood Evacuation Warning for low lying parts of Lismore" Then next message received at 12.44am Mon 28<sup>th</sup> Feb EMMERGENCY Life threatening situation....BOOM...what were many residents doing at 12.44 am.....then 1.5 hours after this water entered our previously acknowledge flood free building site to the height 7'2" or 2.210mm.
3. Is it true that the water level sensors that give early warning to the BOM of river heights actually FAILED.....WHY.....I believe we have the right to know.
4. The power and force of the water was unprecedented but WHY was it steering West to East down 3 Chain Road....Did the recent flood mitigation build up area beside Wilson Street steer water directly into the South Lismore Residential and Industrial estate?? All previous flood waters that have come into 3 Chain Road and Krauss Avenue travel North from the flood channel near Metroll Steel.
5. Is it true that flood gates at Tuncester flats were inoperable???
6. Why haven't we got local district farmers reporting local river conditions so in turn local Lismore residents and businesses can be given plenty of warning of what is coming...NOT 2 x hours notice.... 2 x Hours notice is just not acceptable.

### **Going Forward.**

If the recently announced Flood Mitigation and Investigation by the CSIRO is not constantly communicated to the public together to business people why would anybody want to establish a new business in Lismore...forget it ..no new business will come. This project HAS TO BE constantly communicated to all current business people or this city will never have any attraction what so ever.

**Take Note.** Of the attachment of the Red River Diversion around Winnapeg in Canada. Lismore needs a similar Diversion Channel...Retention basins as well as dams.

[https://en.m.wikipedia.org/wiki/Red\\_River\\_Floodway?fbclid=IwAR1ZPeYdOweWfa\\_7q\\_rXkFvYx-jFAPhQdkeUp0tcMg1SauLB1XAO4UQIQV4](https://en.m.wikipedia.org/wiki/Red_River_Floodway?fbclid=IwAR1ZPeYdOweWfa_7q_rXkFvYx-jFAPhQdkeUp0tcMg1SauLB1XAO4UQIQV4)