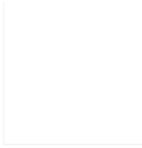


**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Saturday, 21 May 2022 2:50:30 PM



## Your details

**Title** Mrs

**First name** Shannan

**Last name** Graham

**Email**

**Postcode** 2478

## Submission details

**I am making this submission as** A resident in a flood-affected area

**Submission type** I am making a personal submission

**Consent to make submission public** I give my consent for this submission to be made public

## Share your experience or tell your story

**Your story** I recently was flooded in the Feb 2022 floods in Ballina. My family of two adults and two teenaged children had a rental property west ballina. We are unable to live in this property since floods. Have been living with my parents since this time. We are now have 6 adults living in a small house with three dogs and a cat. With no prospect of moving anytime as the rental

market is unable to cope with influx of demand. We need support we need housing. We have close friends that are in the same boat and have lost everything in the floods.

During the flood I took my elderly parents to an evacuation centre as I had friends in Woodburn that warned us to get out early which we are very thankful for. We did how ever moved from two Evac centres due to crowding and the hospital being moved into Xavier college. We ended up at The Lake Ainsworth and the Staff we're amazing with my elderly parents and our dogs. Only thing was due to communication breakdowns and failures we could not contact our families and they were extremely concerned.

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### **Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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<b>1.1 Causes and contributing factors</b>	Communication and infrastructure failure. Huge amount of rain caused by climate change over extended period time
<b>1.2 Preparation and planning</b>	Warnings were not helpful. Better communication warnings from friends
<b>1.3 Response to floods</b>	Evac centre was great. But have had little support since then.
<b>1.4 Transition from incident response to recovery</b>	Non existent
<b>1.5 Recovery from floods</b>	Still in the same standstill. Not able to find a home

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### **Supporting documents or images**

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