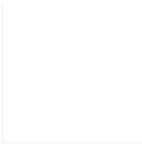


From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Wednesday, 18 May 2022 10:36:03 PM



Your details

Title	Mr
First name	Shane
Last name	Fletcher
Email	
Postcode	2471

Submission details

I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	Resident of North Woodburn. Purchased our home in 2018, high set above 1/100 flood height. All down stairs electrical points and devices above 1/100 level. Water entered second floor of home. Evacuated and unable to access for over a week.
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Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	One questions the Pacific Motorway as a contributing factor for the flood reaching Woodburn so quickly.
1.2 Preparation and planning	Poor evacuation Centre planning and operations. Local residents, untrained, needed to complete a task skilled people should have done.
1.3 Response to floods	Poor SES - smashed personally and therefore down on numbers. Poor mobile communications in Woodburn made things more challenging.
1.4 Transition from incident response to recovery	Ongoing challenge with a long way to go yet!
1.5 Recovery from floods	Where is the Federal Government money promised by Scott Morrison to Kevin Hogan? People feel abandoned by the feds.
1.6 Any other matters	Woodburn must get improved mobile communications. Future emergencies need trained people to run evacuation centres.

Supporting documents or images
