

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Friday, 13 May 2022 3:05:29 PM

Your details

Title	Mrs
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Postcode	2474

Submission details

I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	<p>As manager of Kyogle Lions Community Foodpantry and Team leader Red Cross Disaster Committee. I have been told many stories how the floods have affected the Kyogle LGA residents.</p> <p>Towns folk and visitors complaining of a non operational kitchen and the lack of town signage. They complained of lack of communication. The</p>
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lack of power points for people to charge phones.

Asking why the foodpanty was not open 7 days a week as the IGA Supermarket was low on food and why the supermarket couldn't stay open all night. Why weren't personally notified to evacuate there houses? .

Why weren't we given paper notification of pending disaster and possible evacuation?

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

We had lack of Evacuation Centre signage and the town facility signage eg. toilets, showers and caravan parking and a list of hot food facilities and opening times for people to get something to eat or drink.

Telstra tower went down and there was no communication for 4 days in our communities

1.2 Preparation and planning

Get funding and order evacuation signage plan and to get town facility map printed and distributed

1.3 Response to floods

Have better evacuation facilities
Get the NSW water board / commission to fix all water / rain recording equipment in our Kyogle LGA

1.5 Recovery from floods

Get the NSW water board / commission to fix all water / rain recording equipment in our Kyogle LGA

1.6 Any other matters

Get the NSW water board / commission to fix all water / rain recording equipment in our Kyogle LGA

Supporting documents or images
