

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Friday, 20 May 2022 10:39:00 AM

Your details

Title Mr

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Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story Our house is 15 years old it was designed 1.8 mm floor height above the one in 100 year flood we moved everything three times twice downstairs above that level once upstairs at approximately 10 at night the rain was still pouring flood water was rising at one step every 15 minutes with five steps to go that was at our landing we saw a boat go past we hailed the

boat which then came back and picked the four of us up two children 13 and 15 hour dog my wife and I it was obvious then that the water was not going to receive or slow down three days later coming into our house water was still knee height upstairs the lack of warning about the rate of rise and the height of the water was clearly evident when we got to the evacuation centre and then number of houses are never had water in them before and the stories of people still stuck in houses on Bridges that could not be rescued to the morning some of these with young children much younger than hours it was obvious that the SES will not truthful in there Command Centre which is obviously not based in this area as people ring the 1-300 number when you got through they were told they would be rescued this was not the case as the SCS could not work in the dark and stopped all boats at nightfall had this been known to local residents might have been made a lot different in how people evacuated and to be kept being told the boats coming the boats coming from 15 when the boat didn't get there till 9 a.m. and then it wasn't even yes yes it was a local person travelling down the road communication is a big key in any rescue event and was obviously very lacking he

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

I believe the new highway was a contributing factor in the rate of Rise of the flood water as it could not get to it's normal floodplain and obviously the amount of via ducks was lacking to let this water out with the second it was quite evident what effect the highway was having on the town the golf courses are lowest part yet it was dry with a metre of water through my house in Woodburn you're able to drive from Evans Head Over the overpass of the new highway and that is where the water started

1.2 Preparation and planning

As our houses 2 story with the top floor being approximately 1.8 metres above the 100-year flood level we're prepared with overnight bags gas cooking battery operated fridges prepared to stay and sit out the flood water however the evacuation warning town far too late and there was no indication of heights that is how we became rescued from our front verandah with the flood levels almost to the front verandah

1.4 Transition from incident response to recovery

Transition was ok in Evans Head luckily a lady from the sc from Centrelink could not get to work and station to self at the evacuation centre of Evans River K-12 school with their computer room people are able to access Centrelink payments and all information disaster release needed purely like that this lady was stuck in town and also the fact the only internet service was there at school

Supporting documents or images
