

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Thursday, 9 June 2022 8:36:04 AM

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## Your details

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<b>Title</b>	Ms
<b>First name</b>	Pauline
<b>Last name</b>	Fingleton
<b>Email</b>	
<b>Postcode</b>	2478

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## Submission details

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<b>I am making this submission as</b>	A resident in a flood-affected area
<b>Submission type</b>	I am making a personal submission
<b>Consent to make submission public</b>	I give my consent for this submission to be made public

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## Share your experience or tell your story

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<b>Your story</b>	I live in Ballina. Unbeknown to me my only phone, a mobile, was not receiving texts and calls on the Monday 28 Feb. I did not receive the 3am evacuation text. I woke at 7am to noises on the street.
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## Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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**1.2 Preparation and planning**

Because my phone was not working I think in cases of emergency could not sirens be installed around town. This would alert people to an emergency.

And, as well as saying "evacuate" it would be helpful to give a location to evacuate to, as I found I was brain numb

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**Supporting documents or images**

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