

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Monday, 13 June 2022 12:30:47 PM

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## Your details

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**Title** Miss

**First name** Pauline

**Last name** Allin

**Email**

**Postcode** 2481

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## Submission details

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**I am making this submission as** A member of the general public

**Submission type** I am making a personal submission

**Consent to make submission public** I give my consent for this submission to be made public

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## Share your experience or tell your story

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**Your story** Conducted large animals rescues early by boat then privately funded helicopters in the Woodburn / Coraki area.  
A lack of official response, found me and a group of friends conducting rescues early then joining our efforts w/ a group of local vets -Incl. Dr Oliver Liyou Many images provided here:  
<https://www.dropbox.com/sh/ltz9ayzbi3ru2u1/AADwjxvh2zupHDIZ6fGjJhsa?dl=0>  
I have more helicopter videos of the flooded zones.  
Pleas for help were mainly coming from Flood FB groups but due to the lack of phone network, was very tricky to know up to date info.  
Early on we talked to locals, and created a remote hub w/ Crhis Duncan- a local farmer whose house was not flooded. We utilised his house as a hub for vets, fodder and medical supplies.  
I saw a lack of communication with locals from official rescue response, who didn't ask what people really needed on the ground ie. water pumps to be

fixed to provide water to surviving cattle, tractors fixed to bury dead animals etc.

I also worked with a publicist to get key messages out from our group 'Large Animals Action Group Northern Rivers' regarding animal welfare and the DPI hotline.

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### **Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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<b>1.2 Preparation and planning</b>	Need to communicate info in case of emergency - number to call, number to text... make it easy for people w/ limited reception to ask for help. Use appropriate channels to reach the people in need. Need for a welfare check Where can animal sanctuaries get help? Why did the emergency plan not get activated?
<b>1.3 Response to floods</b>	Communicate w/ locals - understand what is happening on the ground, be proactive in helping them! Farmers were totally abandoned, decreasing trust in the government agencies for an appropriate response.

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### **Supporting documents or images**

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