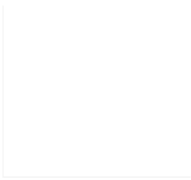


From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Sunday, 15 May 2022 6:56:43 AM



Your details

Title	Ms
First name	Pat
Last name	Bastow
Email	<input type="text"/>
Postcode	2470

Submission details

I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	<p>Hi I sold my property in Qld my house went unconditional in Feb prior to the flood. I had Brought another small farm in casino with another person who is my carer .</p> <p>I moved my furniture stored it in farm sheds in monaltrie nsw approx 4 KLM from Lismore .</p> <p>We both owned cattle there. My carer owns the property until building new sheds in casino.</p>
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Then later on build a house on my property in casino.

I had gone back to Qld the night of the flood which was lucky for me as everything we owned was swept away including my caravan which I was living at the time.

I ran around in Qld and was able to get a second hand caravan to live in and brought it down to casino on the 5/3/22.

I managed to get down on the 4/3 to see what I had left which was barely anything that was salvageable. I went into Centrelink and told them I had sold my house and applied for rent assistance at the casino big 4 caravan park. Changed my details at Centrelink. I got approx \$4,800 for household insurance and \$11,000 for my caravan approx.

I uploaded photos of my damaged caravan which was found 4klm down river and pics of my laptop and printer which I found full of mud.

I also uploaded some clothing and outdoor furniture which was found in the long grass.

Now Centrelink is stating I never told them I sold my house ???

They also stated I was not living in my caravan at the time of the flood.

They want the one thousand dollars back and now I am going to go to court as I refuse these out right lies. The stress I have had to deal with going into services Australia nearly every day plus costs of fuel.

I asked for copies of all phone calls in writing but they are refusing only in a disc ??even though they know I don't have a computer.

Between insurance company and services Australia who tell you to upload everything by computer are you guys insane ??? If you have everything swept away it also means your computer and printer.

Who has cd player anymore or the money to buy everything up front ???

The stress , shock, horror of loosing my cattle on top having to bottle feeding baby cows who lost their mums due to drowning and repair fences so

livestock can't get onto the roads to kill innocent people is amazing.

You are in a state of shock numb, your brain can see the damages but cannot absorb the horror of dead animals hurt and injured and dealing with people who don't listen.

I fall into a category of non existent , because I received \$4, 800 I don't get any money or help .

I own the land at casino where I lost about 15 head of cattle.

It's still underwater in most places knee deep in majority of it. I am living in a caravan park in casino where I was told I can stay 150 days per year only after that I don't know.

I have not received help except for Blaize aid they have been wonderful and a few \$_ from red cross. No one except Centrelink has asked if we needed help in anything.

I went to Lismore showgrounds to get some clothing and bits of food but casino to Lismore is half hour away by car one way.

There is others in mobile homes here as well getting help but so far we have been offered zero.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	Flooding and rainfall.
1.3 Response to floods	Zero
1.4 Transition from incident response to recovery	I brought my own second hand caravan to live in. Too old to live in a tent.
1.5 Recovery from floods	Zero still stuck in caravan park with zero help
1.6 Any other	We need people to go and see every person

matters

affected to take on individual cases. We are not labelled all the same. we are and have individual reasons why, where, and what we were living in prior to the flood. And after the flood such as I cannot get onto my property due to non stop raining and moving dirt to put up new sheds.

Supporting documents or images

Attach files

- [inbound6513276812206117423.jpg](#)
 - [inbound5948705262729905936.jpg](#)
 - [inbound8401727826060600467.jpg](#)
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