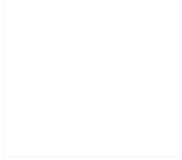


**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Thursday, 19 May 2022 1:36:30 AM



## Your details

**Title** Ms

**First name** Michelle

**Last name** Mantell

**Email**

**Postcode** 2488

## Submission details

**I am making this submission as** A resident in a flood-affected area

**Submission type** I am making a personal submission

**Consent to make submission public** I give my consent for this submission to be made public

## Share your experience or tell your story

### Your story

On February 28th we woke to flood waters rising really fast at 5am in the morning . We managed to get our cars out . The rain did not let up all day and unfortunately the king high tide was upon us so we got double whammy of it . The high tide caught most people unaware as this escalated the rising water .by 12 noon the water had come through our properties by over a metre in height

and the rain just kept bucketing down. We waited until the water got to the last step before we decided to evacuate as we are raised off the ground . I was more worried about my elderly neighbour across the road I got them evacuated before we left . We left approximately about 12.30 ish maybe a tad later and we were taken to Kingscliff tafe . It was a horrible mess upon our return home the water had gone through our house over a metre 1.3 metres I think . It was enough to damage everything which when you save all your life to get nice things and they are just taken in a swoop like that makes it hard to comprehend how cruel it can be . It was a massive clean up the water took about 6 days to go down and recede for us to be able to get back home and start the clean up process

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## **Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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### **1.1 Causes and contributing factors**

I do believe council should be dredging our waterways to let the water escape . The build up of water has gotten worse over the years when a rain event is happening . The area and surrounding areas are still been built out and council are doing nothing about upkeeping our drainage system to allow for it .

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### **1.2 Preparation and planning**

Dredge waterways  
Attend to drainage blocked drains etc  
Possibly especially around the rosewood be tmarind Ave part of town look at the road drainage system and modernise it.  
The potholes are ridiculous in rosewood Ave nothing has been done to that road in 25 years only just fill in the pot holes about time rosewood Ave had a facelift it is a main thoroughfare after all .

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### **1.3 Response to floods**

We are homeless at present because of the floods . Please please do something about it

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### **1.4 Transition**

Hopefully something is done to improve the

**from incident**                      situation  
**response to**  
**recovery**

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**Supporting documents or images**

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