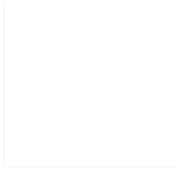


From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Saturday, 14 May 2022 9:32:57 AM



Your details

Title Ms

First name Michelle

Last name Hewitt

Email

Postcode 2480

Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story

My concern is for my elderly neighbours.

- Most cant drive they dont do
- social media,
- they dont have mobiles,
- they dont stay up late
- watching river hights.

We need a register of valnerable elderly.

Can we get cancer council / heart/tafe fleet cars and volentears to help get them out before we need SES.

Im a volunteer driver and im shore many more will pick them up.

why did caring agencies abandon there clients?

Most elderly have agencys looking after them eg uniting. Shouldnt they be responsible of looking after them?

My neibours are 74, 76, 84 and a 54 demencia patient. I looked after them in the evacuation center for 7 days trying to get them all proper beds.

We called for asistents with uniting and all they could say is cares lost there homes too.

we should get other agencies to step in to help. Start like a sister agencies.

a lot of elderly and disabled •didnt even know about agencies offering help .

- Were to go to get help
- they dont have emails
- and dont have computor skills

I asked one of the agencies and they said its on tv(we didnt see tv for over a week)

Its on the net.

we need agencies to find and go to them to them and help them through the proces.

we need a campain to help our elderly. have there phone numbers. I was able to rescue myn with my canoe as my house was higher. I called her because i was watching the river high on line keeping her posted. But it came up quicker than we realised (her scream and terror through the phone when she relised water was in her house already, was traumatising).

we need more siren around town for when water goes over levy. As if your at the square, girards hill you cant hear it.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing

LEVY PUMPS

I know this doesnt help for big flood but second

factors	and previous floods. GET BIGGER PUMPS. Every time they fail or dont work east lismore around the square, girards hill floods
1.2 Preparation and planning	Elderly and disabled regiser to help get them out before. Elderly dont have mobile phones to recieve the alerts. More sirens /alarms for when the water goes over levy
1.3 Response to floods	Free Training our boat army Flood survival SES go to schools talk to kids what to do, were to go and check on elderly.
1.4 Transition from incident response to recovery	Elderly need someone to help them through what help is available. Come to them. There traumatised we have trouble dealing with it think of them. My neighbours 74-84year old did know what whas available and were to go. I asked an agency and they said it was on tv and the internet We didnt have electricity. They dont have internet They dont have fb Most dont have mobile phones
1.6 Any other matters	Keep drains clean it might help some houses from being flooded every time it comes down too heavy.

Supporting documents or images