

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Saturday, 21 May 2022 11:24:58 AM

Your details

Title	Ms
First name	Michell
Last name	McKenzie-Seager
Email	<input type="text"/>
Postcode	2480

Submission details

I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	I am a 64 year old female. Our town is broken. Weather before flood event 28/02 was hinting at a flood coming. The BOM were inadequate and made excuses. Higgins storm chasers were concise and clear . Warnings of 500 ml coming. They were right. There were warnings if you paid attention..our councils are a failure. The day of floods watching teams of locals saving and
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helping others continually as SES and others stood by.

Failure.

People at risk. Our town drowning.

Power off. Phone services inadequate or nil.

Phone to SES or 000 were a joke.

Failure.

After events leading now to my employer (Norco) closed and doing everything it can to support hundreds of families.

Rent costs should be included too. Far too high and must be asked how it is possible, on government benefits to pay 640 for on rent.

Homelessness is on our doorstep for many, me included.

Where to go?

Yes heart matters but our town is dying and no easy or long term fix will make amends.

Failures , too many to mention. There were so so many that day and till now .

May this enquiry actually be honest enough to address the failures . I'm not hopeful.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

Flood gates too low

Insufficient pumps

Ineffective council never keep drains and roads and garbage clear

1.2 Preparation and planning

Warnings were there but fell on deaf ears added by government and council listening to the BOM. What a failure there?

1.3 Response to floods

Without the locals saving people I believe the numbers dead would have been unbelievable government bodies did nothing really. Put signs up and told people to stay or head to the roof. No one came for some.

The locals with boats and kayaks were heroes

**1.4 Transition
from incident
response to
recovery**

Pathetic

**1.6 Any other
matters**

Please don't waste years making decisions

Supporting documents or images
