

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Thursday, 19 May 2022 10:01:55 PM

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## Your details

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**Title** Ms

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**First name** Lyndall

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**Last name** Murray

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**Email**

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**Postcode** 2473

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## Submission details

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**I am making this submission as** A member of the general public

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**Submission type** I am making a personal submission

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**Consent to make submission public** I give my consent for this submission to be made public

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## Share your experience or tell your story

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**Your story** I ran a 000 emergency call centre from my lounge room in Evans Head.

I was apart of a civilian-funded reponse in the air and in boats delivering essential items, life saving medications and aid to flood victims.

My friends escaped to the woodburn bridge on

night 1, my 000 call was returned 5 days later, while my SeS call to help save their lives was returned 7 days later.

We ran over 40 boats and 17 civilian funded aircraft and supported 475 rescues and emergency drops in 5 days, while Peter Dutton spruiked the ADF performed 77...not good enough!

Our chopper pilots photographed 11 ADF helicopters grounded at Casino airport while the community saved ourselves.

Gov funding is still lacking, housing is in crisis and we've been left behind.

I can't possibly type the full scale of this experience but if you do want a record of the event from the lower northern rivers or the Mid Richmond region call me

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## **Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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### **1.2 Preparation and planning**

You need to unskill and empower community to respond. And the centralised Sydney Ses nerve ctr has unbelievably failed our people.

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## **Supporting documents or images**

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