

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Sunday, 1 May 2022 9:53:55 PM

Your details

Title	Dr
First name	Liz
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Submission details

I am making this submission as	A business owner
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	I own a rented shop in North Lismore. Having suffered 3 floods in 5 years I am no longer willing to own this shop as after the 2017 flood I spent \$50,000 on repairing this shop. The cost this time will be even more and it will take more than a year before it will be able to be repaired. The value of this building will have reduced and I will be unlikely to be able to sell it so I want the shop
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to be acquired I have received no help from anyone for any of the floods despite spending 2 hours at the Recovery centre at SCU. All I got offered was a food hamper by Resilience.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

the SES is clearly inadequately prepared and equipped. There needs to be a serious look at why Lismore is so ill-prepared after so many floods I get the feeling that the leaders and rescue organisations say " Oh we have a flood what should we do now?"

1.2 Preparation and planning

There needs to be a dedicated phone number which is answered in times of disaster and action activated like Marine Rescue
There are far too many departments involved in the recovery. The Recovery Corp does not start for another 2 months 4 months after the disaster
NOT GOOD ENOUGH
Lismore needs to be moved so serious planning needs to be done now. Lismore did not recover from the 2017 flood in 5 years and will never recover from these latest disasters. It is a very depressing place to visit
New building DA`s should not be approved in the CBD
A dam upstream of Lismore mainly to be used to absorb a lot of the excess river flow and to be released once the flood has passed

1.3 Response to floods

SES is unable to provide the rescue services required as clearly revealed in the February flood

1.4 Transition from incident response to recovery

IT will take 10 years to get back to semi normal recovery I can't wait that long

Supporting documents or images
