

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Friday, 20 May 2022 8:12:55 PM

Your details

Title Mrs

First name Kelley

Last name Bohn

Email

Postcode 2480

Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story I learned from the 2017 flood that it is a very bad idea to allow "mud army" volunteers into your house straight after the waters recede. I organised a friend to be the Foreman and hand pick his own team who would follow our needs. We spent two days putting aside items that while muddy and wet, we knew what they were and could be saved or simply were not mentally or

emotionally ready to discard. Everything was going really well until "volunteers started pouring through our house doing as they saw fit. This caused great distress. Volunteers don't have the right to come in without being asked and certainly not become indignant when you ask them to leave. My neighbour almost came to diary cuffs with a volunteer who would not listen to his requests, another neighbour is so distraught over ALL her belongings being thrown in a pile. What appears to be flood wrecked is not a decision for them, but the owner. Volunteers need to be trained and more respectful of the situation and understand the needs of the person they are helping.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

Supporting documents or images
