

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Thursday, 19 May 2022 10:39:51 AM

Your details

Title Mrs

First name Karen

Last name Rea

Email

Postcode 2470

Submission details

I am making this submission as Emergency services personnel

Submission type I am making a personal submission

Organisation making the submission (if applicable) Casino SES

Your position in the organisation (if applicable) Commander

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story

The water rose very quickly. With limited warning. Casino has not flooded since 54 and this was a very big shock to the community. As the ses commander I was unable to helicopters to support our community. We are under resorced for this type of event. Our community has been forgotten and not got as much support as needed. The drains where blocked and unable to cope with the flow of water that was coming. My mothers house was inundated. She has lived int he house for 46 years and has ever had water in the front yard let alone through the house. I believe the toonambah dam was sitting at 100% for months and should of been released sooner. The river edges have now collapsed and I am concerned this flood will come again more often as the river is not as deep as it was.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

I believe toonambah dam broke, sending a gush of water down stream. This should of been realised a little before the intense rain. Also drains could not cope with the amount of water

1.2 Preparation and planning

Better drainage in town.
Realise the dam when at 100% when rain is expected so the water flushes down stream a little before the forcasted rain comes.

1.3 Response to floods

Casino was forgotten. Never has casino flooded like that before ever. The \$20000 has only covered the cost of the removal of the walls and part of the restumping of the home. Let alone the new kitchen, bathroom, replacement walls, new door. And that's a start

1.4 Transition from incident response to recovery

Huge task ahead. Emotional status of the town. The concern of reflooding has the town scrambling. I work in lismore and no longer have a building to work from. Working drom home is draining and costly.

1.5 Recovery from floods Rebuild home from the inside out. Will cost a poor pensioner a lot of money they don't have.

Supporting documents or images

Attach files

- [inbound4822004826336600523.jpg](#)
 - [inbound1181995283295066704.jpg](#)
 - [inbound6573549713275581452.jpg](#)
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