

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Saturday, 30 April 2022 3:59:17 PM

## Your details

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<b>Title</b>	Ms
<b>First name</b>	Judith
<b>Last name</b>	Magee
<b>Email</b>	<input type="text"/>
<b>Postcode</b>	2484

## Submission details

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<b>I am making this submission as</b>	A resident in a flood-affected area
<b>Submission type</b>	I am making a personal submission
<b>Consent to make submission public</b>	I give my consent for this submission to be made public

## Share your experience or tell your story

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<b>Your story</b>	<p>I am very grateful and privileged to have not been personally impacted by flood waters or landslides, however so many in my street, neighbourhood and community have - and continue to be.</p> <p>They/we are tired, traumatised, displaced, grief-stricken and absolutely EVERYTHING is hard.</p>
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I wish to communicate my deep frustration at the ongoing and system wide obstacles present for all those battling recovery. At a time when they are at their most fragile and exhausted, they have to find capacity to navigate complex, bureaucratic processes which assume they have access to equipment, transport, records, etc. etc. There have been mobile service NSW units which is helpful, but knowing where and when these may be in the area and being able to get to it is not at all straightforward for many.

The ongoing communication issues is UNACCEPTABLE. The complete collapse of all communication has cost lives - for sure. How it is possible in 2022 that there was no planning in place and no meaningful response. One guy from Currumbin spent days driving around to all the outlying villages with his personal starlink to provide critically needed windows of communication - why was the government not stepping up with this?

Additionally, It took days for there to be a change in communication delivery on local radio, which meant critically needed local road and water level details, as well as emergency services info were not being provided - only the very major and Lismore focused info was shared and then they would finish an update with a very cheery 'for all local road information and river heights please go to our website or call 1300...!!! It was SO infuriating and unhelpful.

Finally I want to express as a frustrated comment The lack of progress on many of the past flood mitigation recommendations, the amount of clearing and deforestation which has likely contributed to the landslides, the inaction on climate change, the woefully inadequate support - particularly in Lismore are serious heartbreaking matters which I how will be explored throughly with a genuine intent to learn

and change

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### **Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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### **Supporting documents or images**

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