

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Sunday, 15 May 2022 5:45:03 PM

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## Your details

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<b>Title</b>	Mr
<b>First name</b>	John
<b>Last name</b>	Roberts
<b>Email</b>	<input type="text"/>
<b>Postcode</b>	2474

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## Submission details

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<b>I am making this submission as</b>	A resident in a flood-affected area
<b>Submission type</b>	I am making a personal submission
<b>Consent to make submission public</b>	I give my consent for this submission to be made public

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## Share your experience or tell your story

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<b>Your story</b>	I live in Kyogle and participated in the Evacuation Centre Team during the March floods and was blocked off from my home for two nights by flood water.
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## Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters

identified in its [Terms of Reference](#)

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<b>1.1 Causes and contributing factors</b>	High rainfall levels, with a lack of forewarning from the broken NSW Water Board meter...which had not functioned since the 2017 flood..
<b>1.2 Preparation and planning</b>	The fact that the NSW Water Board meter had not been repaired since the 2017 flood caused less time for community preparation.
<b>1.3 Response to floods</b>	Response by the SES/Police/Shire Council/Community Groups was great but, the loss of telephone(mobile & landline) & internet caused extreme hardship for victims & workers for 4 plus days....there are still many areas without landline 2.5 months later. NSW & Aust Resilience Teams responded well to local needs.
<b>1.4 Transition from incident response to recovery</b>	Many areas still do not have full communication...the roads are now potholes linked by small bits of bitumen. Lack of extra mental health assistance NSW/AUS Resilience Teams have maintained a high level of service/commitment...even with change over Teams...and need to be recognised for their response & efforts.
<b>1.5 Recovery from floods</b>	Fix the NSW Water Board meter. After the 2018 bushfire the Northern Rivers was promised satellite communication coverage.....where is it? We need increased Mental Health counsellors in the Northern Rivers. Extra funding is required for road repair. An Inquiry as to why the M1 highway between Grafton & Ballina has caused an increased level and back up of flood water which negatively affected Coraki, Woodburn, Broadwater, & Wardell etc. Why is there no river dredgings being done to help reduce flood heights.
<b>1.6 Any other matters</b>	Why are there continuing approvals being made for residential and commercial buildings to be constructed on known flood prone land.

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**Supporting documents or images**

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