

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Wednesday, 18 May 2022 1:34:42 PM

Your details

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Submission details

I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	On the 28th February 2022 it has rained constantly through the night and we were woken by extremely heavy rain and strong winds at 2am and the rain just didnt stop at 10am i recieved an evacuation order by the SES as I prepared to leave my home with my kids and pets water was blocking all the streets to higher ground so i had no choice but turn around and wait it out it was a
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nervous wait and i was concerned for my mother who is undergoing cancer treatments and has peripheral neuropathy in her fingers and toes. She sent me a picture of the water around her house at about 6pm and she was preparing to leave but there was no warning the water rose so quickly that 10 mins after she left her house the water was in her house and ended up with over a meter of water through her place it was lucky she managed to get out with the little possessions she had and got to higher ground. Mean while i was constantly worrying about the rising water that was inching closer by the minute and preparing for the worst about 6.45 the water started to flow in the opposite direction from the way it had been flowing and became murky thats when I realised the river had broken its banks. By 7pm water entered the only part of the street that was clear of flood water and started rising rapidly but then at about 8.30 it all of a sudden stopped rising and I then started to relax and felt that we were safe. I was one of the lucky ones that didnt recieve any flood damage to my property. The next day we were still cut off at 8am but by 10am i was able to leave my house to go and assist my mother and assess how much damage was done to her house it was absolutely heart breaking because Casino is known as the town that doesnt flood and we are all at a loss as to what to do never having to have delt with floods before and even to this day Casino feels like its been forgotten by all the politians. We just need help because insurance companies are not paying because why get flood insurance for a town that doesnt flood let alone afford the flood insurance too

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

Excessive amount of rain from a rain event

**1.3 Response to
floods**

There has not been much response in casino
and we are crying out for help

Supporting documents or images
