

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Monday, 2 May 2022 3:17:03 PM

Your details

Title Ms

First name heather

Last name fraser

Email

Postcode 2480

Submission details

I am making this submission as Other

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story I tried to phone the SES for a friend who needed rescuing. I understand there was extreme demand on the local SES. The first number I was connected to forwarded me to the local number which was useless. There should be a collecting of information or need from the overall body of people (out of area assistance) which could be sent through rather than leaving people on

unanswered phone lines.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

Supporting documents or images
