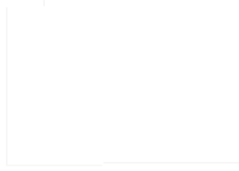


From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Friday, 20 May 2022 9:28:09 PM



Your details

Title Mr

First name Giovanni

Last name De Conti

Email

Postcode 2480

Submission details

I am making this submission as A business owner

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story I built my shed above the 2017 flood level height. I started on Friday preparing my business and home, I lifted and moved what I do for all floods. BUT when you don't receive enough information on predicted water heights or how many inches of rain they have received in the upper catchment areas. You feel as if you are prepared enough. The water was fast rising and you could

not hear people talking due to the rain being so heavy.
It has been stressful as a small business person to seek help. Financial help you need last year's figures... we didn't work we had Covid shut downs.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	The levee bank/wall is detrimental to north lismore, holds the water over here and for longer. The creeks/gutters/rivers are full of weeds,silt,debris slowing water flow.
1.2 Preparation and planning	We prepared for 2017 flood height as that's what was predicted (no one can do anything at midnight, when you get new up date of heights)
1.3 Response to floods	Born and bred in north lismore so have vast knowledge of floods and heights. Always prepare for the worst case.
1.4 Transition from incident response to recovery	I walked over hill to get to my business to late water was still rising. Made call out to friends for clean up. (7 days of pressure cleaning building, machinery,vehicles and tools)
1.5 Recovery from floods	Insurance companies are to slow with approval. You spend up to 2 hours on phone waiting to speak to someone. Grant funds are inadequate and or need ridiculous amounts of paperwork (don't have anymore) OR you need to pay for it first then send invoice for reimbursement (after Covid who has any funds left) Trying to get tradies and materials is super hard. We need help to move forward, less red tape, more financial help faster.
1.6 Any other matters	Not having power is the biggest problem. We are suffering with hearing problems during and after from generator noise (16 days) Not having telecommunications was super

problem.

Water pressure was a drip for first 2 weeks (infrastructure destroyed and north lismore water diverted to base hospital) there was 5 houses where occupants did not need to leave as water didn't inundate.

Every house and business should have rebates to purchase generators as this is one thing that was huge demand but in limited supply. I personally needed petrol delivered to my door and basic food items. I did not move out as water didn't inundate my home in north lismore. The smell of diesel, toxins, rubbish and garbage was unbearable. Please can the piles of peoples lives be moved at the end of Terania street. Everyone would leave at around 5pm and we'd still be here with no street lights/power for 16 days, plus 4days with the 2nd flood.

More police patrols from dusk due to looters/stealing...scary that these people are stealing our neighbours belongs and vehicles. Ses needs to be in lis heights/goonellabah with more boats.

Also the evacuation centres need to be better run/prepared. Everything is out at the Scu and hard to navigate, most people don't have vehicles. Lismore had no petrol either to drive anywhere.

Supporting documents or images

Attach files

- [19E5AAC2-263D-412B-B96D-36C7DBAE5E8F.jpeg](#)
 - [6A97C24D-7BFD-488C-849E-2D4BC7FC5E01.jpeg](#)
 - [0A075932-1805-41C9-B58F-9879164E5AAA.jpeg](#)
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