

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Thursday, 28 April 2022 10:48:52 AM

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## Your details

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<b>Title</b>	Ms
<b>First name</b>	Edda
<b>Last name</b>	Lampis
<b>Email</b>	<input type="text"/>
<b>Postcode</b>	2480

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## Submission details

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<b>I am making this submission as</b>	A resident in a flood-affected area
<b>Submission type</b>	I am making a personal submission
<b>Consent to make submission public</b>	I give my consent for this submission to be made public

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## Share your experience or tell your story

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### Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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<b>1.1 Causes and contributing factors</b>	Climate change; inadequate planning from Council and other authorities
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**1.2 Preparation and planning**

If Authorities knew that our probable maximum flood was 16m in the 1980s how come most residents dont know and are not prepared for this?

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**1.3 Response to floods**

clearer messages that evacuation was needed that rescues would be slow and not possible for everyone was missing

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**1.4 Transition from incident response to recovery**

Delay in getting help on the ground

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**1.5 Recovery from floods**

Laborious processes to access Service NSW support in particular (still absolutely no support from them at all despite multiple phone calls, emails and call backs)

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**Supporting documents or images**

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