

**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Saturday, 21 May 2022 11:00:49 AM

## Your details

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**Title** Mrs

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**First name** Danielle

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**Last name** McCann

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**Email**

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**Postcode** 2478

## Submission details

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**I am making this submission as** A resident in a flood-affected area

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**Submission type** I am making a personal submission

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**Consent to make submission public** I give my consent for this submission to be made public

## Share your experience or tell your story

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**Your story** We were isolated with no mobile phone reception, for three days. It took almost 6 days to be able to purchase supplies. We have a child on the NDIS with significant medical issues, and limited access to special dietary requirements or medication. The intermittent power caused issues with out computer and laptop which he uses.

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## **Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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**1.3 Response to floods** It was impossible to get through to people to request help or other services. We knew our Aunt was on the roof of her house in South Lismore, but the rescue operation was a shambles, causing increased distress for the family.

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**1.5 Recovery from floods** The lack of things available to purchase to replace was an issue. I had to drive to the norther end of the Gold Coast (Southport) to purchase a new computer

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## **Supporting documents or images**

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