

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Sunday, 10 April 2022 6:53:12 PM

Your details

Title Ms

First name Carolyn

Last name Ryan

Email

Postcode 2487

Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story At 4.35pm on the 28th February 2022 I received an evacuation order from the SES however by that time it was impossible to get out as the roads were cut
No one came near my home to warn me prior to getting the message
A lady who lives in the relocatable home park where I resided helped me and other residents to

the boat ramp

We were told at 5.30pm they would come back to get us however as the river rose and no one came back, this lady and I started calling 000, SES, local police station as by 9.30-10pm we both thought we would die. The lady I was with called her family to say goodbye. She spoke of us climbing onto the roof but I am 66 with chronic health issues and would never have gotten up there

At 12.30am a couple of local men came by and picked us. I spent two night in the recovery centre and when the motor way opened a friend came and got me

The Homestead Holiday Park failed in their duty of care for all the residents. There is no warning alarm, no place for residents to go too. The staff just packed up on the Monday morning and left frail aged and elderly to fend for themselves

Not one person has come near me to see if I am ok. Not park management, council or SES

I believe there should be a class action against the park for the breach of duty of care

The residents set up a hub to support people and was told by park management they had to close it and move it out of the park

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

Far to late notice
The roads out the front of the entrance to these parks should be prepared for floods

1.2 Preparation and planning

Warning alarms should be installed and evacuation plans in every unit

1.3 Response to floods

My heart breaks for those who lost their lives and/or their homes and property

1.4 Transition from incident response to recovery

Better access to Support

1.5 Recovery from floods

Support given whether it be financially or physically

The river banks need to be built up

Supporting documents or images
