

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Monday, 6 June 2022 7:30:02 PM

Your details

Title	Mr
First name	Barry
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Email	
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Submission details

I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I give my consent for this submission to be made public

Share your experience or tell your story

Your story	The Greater Bank apparently mislead a mentally retarded and illiterate NDIS pensioner that he was purchasing a flood event included home and contents policy with Allianz. The Lismore house was 90% flooded, leaving him in Service NSW emergency accommodation to date. The house is regarded as uneconomical to repair.
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Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

Total disregard of his limitations, and amazing stupidity by Allianz's insurance agent in the Greater Bank given their client had banked with them for 20+ years and they were well aware of his status.

1.2 Preparation and planning

SES dismally resource for a population of 30,000 + who suffer regular floods.

1.4 Transition from incident response to recovery

3 days after an urgent action required request to police, I received a phone call to ask the request was still active. I was tempted to say both subjects had drowned, but bit my tongue.

1.5 Recovery from floods

90% of regional towns are built on rivers to allow paddle steamer freight. In terms of a re-location, where do start?.

Supporting documents or images
