

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Friday, 13 May 2022 8:25:29 AM

Your details

Title Ms

First name Angela

Last name Powell

Email

Postcode 2471

Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I give my consent for this submission to be made public

Share your experience or tell your story

Your story Found that if the air raid siren was sounded, would of given alot more time to save my two business. And personal items. We DO have an air raid siren. Which ironically just sounded. I felt that the we where not respected. The highway forcing a backlog of water onto Woodburn and coraki.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	New highway causing back water towards Woodburn!!!!
1.2 Preparation and planning	Sound the flipping SIREN give us notice. We pay our bills give us respect.
1.3 Response to floods	Better highway drainage away from Woodburn and coraki
1.4 Transition from incident response to recovery	Poor, that's why I became a volunteer community coordinator attached to the Richmond Valley council hub, once the flood water recedes and everyone is gone, we are left to fend for our selves.
1.5 Recovery from floods	Government agency paperwork is not user friendly when everything is gone. You are expected to supply deeds to the property bank statement super statement wage slips and the list goes on. People who have water completely around their houses should automatically qualify for government payment without the stigma attached of you work full time you don't qualify for it.
1.6 Any other matters	Why should we pay water bill when we have not used water!. Richmond Valley council is expecting way to much when we have lost everything. Insurance industry should payout when water is around and inside your house. Not deny payment.

Supporting documents or images
