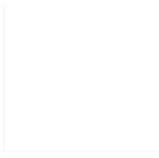


**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Monday, 27 June 2022 4:48:29 PM



## Your details

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**Title**

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**First name**

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**Last name**

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**Email**

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**Postcode**

## Submission details

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**I am making this submission as** A resident in a flood-affected area

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**Submission type** I am making a personal submission

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**Consent to make submission public** I would like this submission to remain anonymous

## Share your experience or tell your story

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**Your story** Floods - March 8 2022 Approx 14:00  
Address - North Manly.  
Heavy Rain causing Flash flood with Force.  
Over 1 metre deep outside house on  
and  
Up to 30cm with force through our yard.  
Up to 15cm deep with flow through under  
house space and garage.

Water was dirty with Sydney water sewer leak approx. 800m away with contaminated water.

Front and Rear Gates and walls restricted water until accessed via side fences.

Main Concern was that.

1. emergency Resources were not resourced and capable to respond when their people trapped in flood cars and elderly people stuck in their houses. These had to be rescued by public.

2. There was No flood warning by SES or Local council in regard to Manly Dam spilling.

Manly dam had been spilling from as early as 9 am

An evacuation alert and warning over the Dam potentially spilling was given 2 hours after the event by the SES, Media and premier.

3, Council waste removal took weeks as it had to rely on contractors this led to personal items been scavanged through for weeks

4. Still more than 3 months later there has been minimal response from insurance , and their only advise has been to do your own assessment and organise your own repairs and then they will cash settle later as they do not have the capability to organise repairs.

5. Damage was significantly increased by large vehicles and buses pushing pressure waves down streets causing even further damage and making water heights up to 30 cm higher.

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## **Terms of Reference (optional)**

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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### **1.1 Causes and contributing factors**

SES and Northern Beaches Council failure to notify of spilling Manly Dam and flooding and need to evacuate

Manly Dam over flowing and not managed correctly

Manly Creek silted up and not managed correctly  
Sydney water Sewer overflows. In our efforts to clean up our waterways over the past 30 years , stormwaer sstems now flow into Sewer systems to prevent going ot to see. This event saw them inundated and failed under pressure causing ontaminated water leaks and further damage. Emergency Services reduced response. Northern Becahes Councils slow Clean up response.

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### **1.2 Preparation and planning**

SES and Northern Beaches Council failure to notify of spilling Manly Dam and flooding and need to evacuate

Manly Dam over flowing and not managed correctly

Manly Creek silted up and not managed correctly  
Sydney water Sewer overflows. In our efforts to clean up our waterways over the past 30 years , stormwaer sstems now flow into Sewer systems to prevent going ot to see. This event saw them inundated and failed under pressure causing ontaminated water leaks and further damage.

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### **1.3 Response to floods**

FIRE REscue NSW were the only Emergency Service / Rescue agency on scene and did an admiral job but had no Water Rescue tools or equipment.

SES attended after the flooding had receeded.

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### **1.4 Transition from incident response to recovery**

A Rapid damage assessment was conducted by a RFS volunteer fromthe south coast and did without entering the property, did from the front gate.

NBCouncil was slow to respond with rubbish removal that left rotting mould personal items o the street for weeks. Council said it was because their contrcators were at full capacity.

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### **1.5 Recovery from floods**

4. Still more than 3 mnths later there has been minimal response from insurance , and their only advise has been to do your own assessment and

organise your own repairs and then they will cash settle later as they do not have the capability to organise repairs. Cannot contact them by phone as no answer or messaging service.

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### **Supporting documents or images**

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#### **Attach files**

- [FB\\_IMG\\_1647073305063.jpg](#)
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OLIVER STREET  
Freshwater

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BOYS  
KIDS  
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BIKE  
ADDICTION

GIANT

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BIKE

GIANT

RESET & S