

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Saturday, 18 June 2022 2:58:15 PM

Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as A resident in a flood-affected area

Submission type I am making a personal submission

Consent to make submission public I would like this submission to remain anonymous

Share your experience or tell your story

Your story I received a phone call at 4.30am from a resident in Main Arm to warn me that there was a massive amount of water coming into mullum and to prepare for it. By about 5.00 the flood water had reached our streets and water was entering houses. We had no way of exiting from the area. There was no warning from any government agencies or SES. I Went out to the

street at 4.30am to warn neighbours. there were a couple of neighbours awake so I told them that we needed to open as many gates on the fences to let the water out of their yards to flow into the streets and let it get away down the road into the drains. Then we had no way of making calls or contact with any family Members. No landlines, internet or mobiles. This was distressing as didn't know what had happened to family or friends that may have been affected by the rising water. Three flood surges over the course of the day, causing so much damage. Elderly neighbours not able to contact family.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.2 Preparation and planning	Need to have better warning systems, we had no warning about the massive amount of water that was coming into Mullumbimby.
1.3 Response to floods	Lack of SES or people to help evacuate people from their homes
1.5 Recovery from floods	I had heard of the help that was provided to so many people. This was incredible but I personally only had the help from family members in the cleanup. I didn't know what to do as I was on crutches and didn't know how to ask for further help. It was all very confusing and I just didn't know how or where to start. I was fortunate that I had family put aside their own cleanup to help clean my damaged areas.

Supporting documents or images

Attach files	<ul style="list-style-type: none">• C44737DA-BAF2-44B7-890F-02BF33C205D8.jpeg• CF2F26C7-0015-442E-BAF6-EABABE317824.jpeg• C173DA9F-E3B0-4399-AAC0-
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