

From:
To: [Flood Inquiry](#)
Subject: Flood inquiry submission assistance
Date: Tuesday, 14 June 2022 6:53:22 PM

My name is _____, I reside at _____ Casino, mobile _____. On the 1 March 2022 at about 5am I received a phone call from my Brother in Law namely _____ who resides at _____, Doonbah and he requested that I contact the Police (000) as he was inside his house inundated with a metre and half of flood water which was still rising. The reason he rang me being the phone service is poor and he was able to contact me, after unsuccessfully trying to contact local emergency service. After talking to _____ I immediatley I contacted 000 and spoke to a female person of the Police Department and explained to her and gave all the details she requested that I stay on line whilst she relayed the info to the SES. In turn the receptionist advised me that the SES was fully advised and that they are going to attend immediately. This did not happen as at 9:45am a volunteer boat was informed of the circumstances and in turn rescued _____. I have made enquiries and there is no record of the log received from the 000. I am not doubting the Police as I could hear her talking to someone and relaying the information. I believe a local headquarters base should be set up on the Northern Rivers instead of the antiquated system we have now.

Regards

Sent from [Mail](#) for Windows