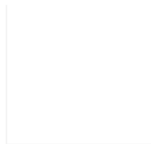


From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Monday, 30 May 2022 9:31:19 AM



Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as

A resident in a flood-affected area

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

Share your experience or tell your story

Your story

Overnight on February 28 water entered the lower floor of the house. At its peak the water level reached approximately 0.6 of a meter. Between the house and the farm in general the loss of so many items of a personal nature, tools, equipment and pasture is confronting.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.2 Preparation and planning

I feel that a "one stop shop" response co-ordinating body would be preferential in any future extreme event. Perhaps an amalgamation of top level experts within the ADF, Police and Fire Brigade as an example.

1.3 Response to floods

Following notification to the SES the response was slow. This is not a criticism but rather an acknowledgement that the SES were faced with an unprecedented number of calls and co-ordination of this magnitude of requests would have been extremely difficult.

Response would appear to be much slower to rural properties than those in built up areas. I acknowledge there are many more people and buildings to deal with in towns and cities but the grief and anxiety levels are no different.

1.4 Transition from incident response to recovery

As above. However, please note that the Australian Defence Force personnel who eventually responded were super efficient, extremely polite, sympathetic, and above all, happy and willing in their work. The arrival of their personnel and equipment into the local town was comforting and a huge relief. Please pass on this very grateful persons response to the ADF.

1.5 Recovery from floods

* Local knowledge is most important and must be taken into consideration.

1.6 Any other matters

* A request for a wash out was lodged with the local fire brigade but to this date, despite 2 further requests, this has not been done. We have had to buy a new water pressure cleaner and do it ourselves.

* Thank you for the opportunity to contribute to this crucial inquiry.

Supporting documents or images
