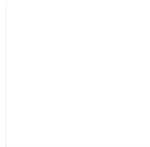


**From:** [NSW Government](#)  
**To:** [Flood Inquiry](#)  
**Subject:** Floods Inquiry  
**Date:** Friday, 27 May 2022 9:37:02 PM



## Your details

Title

First name

Last name

Email

Postcode

## Submission details

I am making this submission as

A resident in a flood-affected area

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

## Share your experience or tell your story

Your story

It rained for over a week. There was storm after storm and we had hail on several occasions. The water rose at an unprecedented level. In the 54 and 74 floods the water went 1 metre at our house, this time it was 3.5 metres and went halfway up the walls in the second storey. We got out by boat. We did not have flood insurance as technically water should never have went into

the second storey of our home. The water sat for nearly 2 weeks as it could not get away. We could not get back to our house so by the time we got back we had lost everything. There was a mixture of mud, septic and diesel through our home. It was like a massive muddy ocean and the new highway attributed to the fact the water did not get away, it acted as a dam wall. Where the highway is, is where flood water would normally flow through. My family and I are now traumatised by the event and will never be able to financially recover.

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## Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

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### 1.1 Causes and contributing factors

The amount of rain from small storms, one after the other for over a week. We had small amounts of hail. The water then sat for 2 weeks as it could not get away. Contributing factor to the water not going anywhere was the new highway as it acted as dam wall and kept the water in instead of it flowing.

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### 1.2 Preparation and planning

We got all things from downstairs and put them up near the ceiling on self made shelving.

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### 1.3 Response to floods

There was nothing we could do.

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### 1.5 Recovery from floods

Recovery. We will be homeless. We did not have flood insurance. Insurance company is stalling on getting a structural engineer to look at the house. We have nowhere to go.

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## Supporting documents or images

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