

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Monday, 23 May 2022 8:35:07 PM



Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as

A resident in a flood-affected area

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

Share your experience or tell your story

Your story

Applications for two separate State government financial assistance grants have been made and been refused. I supplied all requested documents and have been refused after, in small business grant, being unable to satisfy eligibility requirement, and the other because i do not directly pay rates. I am an owner occupier on leased land - my permanent property was

damaged, the land is undamaged, but i am deemed ineligible because i don't pay rates directly to Council. It is nauseating to be constantly told in writing, verbally, and through public statement my distress from flood experience is recognised at same time i am being refused practical help. I know of neighbours and have read about others having similar experiences. Policy is facilitating class warfare in a natural disaster situation. I do not believe overzealous administrative behaviour is identifying fraudulent potential applications. I do believe it is systematically eliminating legitimate applications. There is no articulated appeals process or administrative challenge structure in this situation.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	absence of Holiday Park emergency policy / practice procedures relating particularly to permanent residents. Absence of Park executive and maintenance staff before, during, and after emergencies.
1.2 Preparation and planning	A / A
1.3 Response to floods	Holiday Park executive and maintenance staff played no part in matters. Communication from Park staff at all levels to permanent residents is non existent.
1.4 Transition from incident response to recovery	A / A
1.5 Recovery from floods	A / A
1.6 Any other matters	Unfitness of Park operator to operate Park is not being challenged by Dept of Fair Trading

indicating massive failure by the Dept in light of
extensive evidences and findings established in
Tribunals

Supporting documents or images
