From: NSW Government
To: Flood Inquiry
Subject: Floods Inquiry

Date: Saturday, 21 May 2022 8:58:21 AM

Your details	
Title	
First name	
Last name	
Email	
Postcode	
Submission det	ails
I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I would like this submission to remain anonymous
Share your expo	erience or tell your story
Your story	Besides the 2022 floods. The last 4 or so years every time we get heavy rain for days Balemo Drive goes under and when evacuation alert comes the street is blocked on both ends and is basically turned into a river.
	I haven't seen any formal assistance in ocean shores it was neighbours helping each other.

The problem has increased significantly with the

increase building of granny flats on almost every property but no updated infrastructure

#### Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its Terms of Reference

# 1.1 Causes and contributing factors

Too many granny flats, run off from these properties because they build land up not thinking about impact on neighbours, where does the excess water usage go? or the infrastructure isnt updated for over 30 years pipeline pipes in ocean shores haven't been touched.

## 1.2 Preparation and planning

Making sure people build proper trench out to mains. Inspectors make sure they are done legally.

Stop the illegal buildings people lie & say theynare renovating adding a room.but actually build spaces to rent out im surrounded by the increasing number of strangers coming and going. The illegal dwellings is adding pressure to an already incapable system.

### 1.3 Response to floods

Panoc, still waiting for help, not really getting assistance needed. Even for minor damage compared to full loss. What do we do in the meantime?

# 1.4 Transition from incident response to recovery

Still waiting for someone to come check out the damage. Too slow not very clear help even from the pop up service nsw centre.

Clean as much as possible on my own

### 1.5 Recovery from floods

Still recovering

### 1.6 Any other matters

As mentioned stop or reduce the amount of granny flats suburban areas can have. It causes extra pressure on existing infrastructure, causes more crime, traffic and noise, crime.

Come and fix ocean shores pipes . We don't get enough attention from council and complaints

get lost in the system.

What do we do about run off from neighbours when its causing my home to crack walls and ceilings?

We desperately need to have updated water & sewerage systems asap.

### Supporting documents or images