

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Saturday, 21 May 2022 3:46:38 PM



Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as

A resident in a flood-affected area

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

Share your experience or tell your story

Your story

We were flooded in the early hours Monday 28th Feb 2022. Inundation was happening well before any official warning
The floodwaters continued to rise and come inside our house , 700 cm higher than the devastating 2005 floods, until the following Wednesday
Our yard was also totally flooded

We are in our late 60's and have chronic arthritis
We had no power , no mobile coverage (including no SOS).
We had no NBN for 12 days
It was only our immediate community who had to help each other as best we could
This was a dangerous situation which didn't improve ...health was jeopardised by no power , no emergency contact, no water , no sewerage, flood levels rising and remaining in house for days , including all the health hazards that go with the toxic flood waters . Increasing and continuing mould growth
We still live in a mess

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	Inundation caused by flooding of Marshall's Creek and poor drainage , including no storm water drainage ...neighbours storm water continues to cause flooding and health issues as water from roof has no gutters or proper drainage and overflows into our place
1.2 Preparation and planning	Flood management has not happened since the disastrous 2005 flood Only more buildings have been build in flood prone areas and on wetlands Natural waterways still remained blocked or built on , so floodwaters cannot escape Little regard for those living in the north Byron Shire area .Poor infrastructure of this area
1.3 Response to floods	Repeat disasters will continue as nothing had been done , until proper flood mitigation happens to lessen the impact of future inundation events Flood insurance needs to be affordable
1.4 Transition from incident response to recovery	Still ongoing ...not much has happened re insurance and full recovery

1.5 Recovery from floods	Still ongoing .Not much progress since we cleaned up ourselves for the council pickup Insurance response is slow .Not much had happened apart from strip out that was done only this week
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1.6 Any other matters	Mould and cleaning still an ongoing problem ..now 3 months on and not much has happened House not fully secure Response from insurance very slow and most things still need to be done Drains of roads still not being kept clean No help , structures for future events to be minimised
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Supporting documents or images

Attach files	<ul style="list-style-type: none">• 6AB03426-0420-462E-B67D-BF62048FF4EC.jpeg• 68727C20-6733-4C57-ABD8-B5EA9E00F4B3.jpeg
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1 FEB 2022 floods

2 FEB 2005

2 FEB 2017

