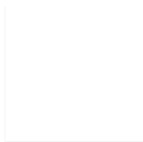


From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Friday, 20 May 2022 6:32:00 PM



Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as

A member of the general public

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

Share your experience or tell your story

Your story

During the floods I could not get home as I was at my mothers funeral and was flooded out. Friends and family where calling devastated as the water had gushed into their homes. My family and friends got at least 2m of water in their home in. When I returned home I spent day helping rip kitchens out move wet damaged items from their homes. I took weeks off work to

assist family remove their belongings from the home. All my family stated it happened in min and had no warning. Never before has casino seen this amount of water in the town. Then hearing they r uninsured and unable to get support the \$20g they got from the government will not even cover the cost of stripping the walls and re stumping let alone putting new walls up, new kitchen, new bathroom sanding floor then replacing furniture.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors	Did the toonembah dam break. The gush of water was too quick to be from the rain
1.2 Preparation and planning	Need better warning. Why did I not no they lived in flood zones the council don't clean drains causing the water to back up. Need better drains.
1.3 Response to floods	This was shit. So heart broken. So thankful to all the ses who eventually got to my family to rescue them. Why was their no helicopters in casino. Lismore got everything
1.4 Transition from incident response to recovery	In the next few mths families will be returning home and all the support is gone. People are still needing help cleaning and removing ebsetos. Why should any pensioner have to pay \$1500 to have it removed. There are no builders or plumbers around to help. They are all flat out
1.5 Recovery from floods	Casino did not get the support that Lismore, Woodburn and Coraki got. Never before has the water touched the bridge this time it did. Never did a councillor or any government support this town. No one

Supporting documents or images

Attach files

- [ECF50419-5393-4EE9-BD21-3ACB15B7D19A.jpeg](#)
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