

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Thursday, 19 May 2022 4:47:47 PM

Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as

A resident in a flood-affected area

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

Share your experience or tell your story

Your story

The big flood at the end of Feb 2022 did not come into my house but nevertheless had a huge impact on my life. We had no mobile phone reception, no internet, no ATM's, no shops accepting anything but cash. My workplace was one of the few businesses not flooded and we dealt with traumatised people with no cash to buy anything all day long for over a week. We

had to record hundreds upon hundreds of transactions by hand which took weeks to rectify. My husband volunteered his time almost every day for 2 weeks helping with the clean up of houses, we opened our home to flood refugees and a spare room to belongings. In the first week after the flood there was a sense of being left to our own devices as a community. Everyone was asking where's the army? We all know people in Lismore where the CBD and downtown has been completely wiped out...we all went to help as soon as we could get there. Locals had set up free kitchens on every block. Where was the army? Why isn't there a disaster agency? There are still so many thousands of homeless 3 months later. Such a failing from the government.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

Supporting documents or images
