

From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Thursday, 19 May 2022 4:32:38 PM

Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as

A resident in a flood-affected area

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

Share your experience or tell your story

Your story

During the floods, my partner and I were trapped on our property for three days by the flood waters. During this time, we had zero mobile reception from Vodafone and if our fixed wireless NBN hadn't held up and provided text and calls via wifi we would have been unable to contact anyone. An entire network dropping for a week is absolutely trash.

Unfortunately, when the internet also dropped we were then stuck with no link to the outside world, waiting for either NBN or Vodafone to fix their gear and get us back online.

Secondly, after the first flood, cleanup of dangerous gas bottles and other debris was not finished and the second flood on March then washed likes of dangerous debris onto our property. It had been on the local street for a month. I know there was a lot to clean in the whole town, but the danger to us and our neighbours makes it hard to let go.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

Horrid predictions and river/flood level revisions in the middle of the night made the situation significantly worse. BoM dropped the ball.

Supporting documents or images
