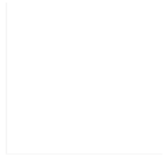


From: [NSW Government](#)
To: [Flood Inquiry](#)
Subject: Floods Inquiry
Date: Thursday, 19 May 2022 8:49:34 AM



Your details

Title

First name

Last name

Email

Postcode

Submission details

I am making this submission as

A resident in a flood-affected area

Submission type

I am making a personal submission

Consent to make submission public

I would like this submission to remain anonymous

Share your experience or tell your story

Your story

For almost a week we had no internet or phone, and as we don't have normal tv just subscription services, we were in a complete blackout of information as to what was going on. We couldn't leave our estate as the roads were flooded. The water was edging closer and closer to our property and the whole time concerned about my wife and children.

We couldn't get and messages or know if our house was going to go under so barely slept, and was rationing out what food we had as we couldn't access a supermarket.

We literally had no time to decide what we. We're doing and the fear hasn't left, we see rain and months later the ground is still soggy and doesn't take much to start building up.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#)

1.1 Causes and contributing factors

Local council has overdeveloped, they have increase building heights in essence causing a damn for the lower lying areas of Ballina. Prior to this the water was dispersed over a greater area. State council had poorly managed the construction of the highway and drains quickly filled with debris further more adding to a dam like effect. Lastly the council hasn't maintained the river and the lack of dredging caused a longer delay for the water to go back out at seas.

1.2 Preparation and planning

There was no preparation, and having the ses knock back aid from the military showed the lack of foresight from so many level

1.3 Response to floods

It is slow, insurance companies are so overburdened they can process claims so residents with insurance won't be back in their homes for months if not years. Rehoming the displaced in Ballina has caused so much congestion that car accidents have become a regular thing, the roads and town just weren't designed to cope with the amount of people.

Supporting documents or images
