

From:
To: [Flood Inquiry](#)
Subject: Post flood action tips resources
Date: Friday, 6 May 2022 7:34:58 AM

Hi,

I live in Goonellabah (suburb above lismore). I really noticed a lack of information on how to clean up a flood affected house - what items can be salvaged - what electrical goods can be dried out in hope they will work, what items can be washed, what needs to be stripped from house etc. I heard Brisbane has leaflets they distribute to house holds steps to take post flood. This needs to be available in the lismore region pre an event and post an event. The owners, residents and volunteer helpers need these resources immediately post flood. Too much stuff wasn't salvaged that could have been once cleaned and it allowed to be dried.

A repair cafe needs to be set up immediately with information/ knowledge designated to tradies/volunteers.

Let's collate the knowledge gained from the and previous floods so we can bounce back better post the next flood.

- > know what needs to be stripped from a house
- > steps to cleaning the house eg turn off electrics; remove items/walls/ skirting boards depending on building materials & extent of flood (include these tip details) and put aside what can be salvaged - refer to different list; gurney out mud ideally by what day; spray with anti mould etc etc

Also leaflet sent to all flood households each year on what to do when flood imminent. What to do before leaving house. This list can be on hand to refer to as they evacuate. Key items to take with you. Tips on how to store / raise items (many people had the items put on their bed unaffected as the bed floated. Also certain types of plastic storage boxes had minimal or no water go into them even though they were left on the floor so must have floated). And refer them to council website on how to make house flood ready.

Info on what flood level different access roads go under at so people know that if they live in one area they need to leave when height is say 2 meters below the level of lowest access road. Have a map of heights on each road when it goes under.

Also with people on other side of levee, the water comes and rises so so fast with no time to evacuate - these locations need to know that.

Hope some of these suggestions get implemented