

From:
To: [Flood Inquiry](#)
Subject: Lismore floods
Date: Wednesday, 4 May 2022 7:22:33 PM

To Whom It May Concern

My husband and I are now aged 69 and 70 and have lived and now retired in our home for 20 years. Although not directly affected by Lismore flooding we have been indirectly affected.

We are very concerned that during the floods we lost power for 3 days and phone communication including landline, Wifi and mobile. This meant my husbands pacemaker wasn't being monitored, family could not be contacted and we couldn't contact Essential Energy or Telstra.

We used to use services in Lismore for medical, dental, banking, farm produce, petrol, car servicing, house maintenance and household items. Some of these services have not been available since the floods so we have to travel 60 kms to Ballina (round trip) which is costly especially now petrol prices have increased.

It seems logical that many essential services previously located in the CBD or South Lismore need to be relocated to higher ground that is not cut off by the Wilson River and Richmond River flooding that affects so many roads. For example Casino, Goonellabah, Alstonville and Wollongbar are above flood level and accessible to Lismore, east Lismore, Lismore Heights and surrounding villages.

It would be reassuring to see some real action taken to avoid the dangers the February 2022 flooding brought to the Northern Rivers communities.

Sincerely

Sent from my iPhone