From: NSW Government
To: Flood Inquiry
Subject: Floods Inquiry

Date: Tuesday, 3 May 2022 7:24:19 PM

Your details	
Title	
First name	
Last name	
Email	
Postcode	
Submission det	ails
I am making this submission as	A resident in a flood-affected area
Submission type	I am making a personal submission
Consent to make submission public	I would like this submission to remain anonymous

Your story

I live in rappville, we have been here less then 12 months. We knew the property flooded. But it have never been in our min 100 year old house..till now

Sunday the 28th of feb my partner stayed awake all night. 11pm Sunday I was rescuing a reluctant chook and very keen quail from rising water. An hour later the water stated to come in

our home, we frantically moved around the house lifting important items. By 1am we had 152mm in the house 6am 300mm still rising. The railway through the town is now covered by water for about 500 metres. Was told a day to be rescued via a chopper due to being cut off from casino in at least 4 places, no boats could be deployed. I said not worry about us as we should be ok its not going to reach our roof. No evacuation warning was ever released for rappville and by the time we realised how bad it was going to be we could no longer get out of the property as the water has blocked our drive and roads. The bom River hight even had it dropping as the water started to come inside. By 9am Monday the 1st we went into the roof cavity with 3 cats and 2 dogs. We spent 13 hours up there as we waited for the water to fall and go out of the house. During this time the rain is still pleting down and the level crossing alarm is going due to being sorted by the water. The first week we where on our own as no one could get here unless it was a chopper. The police landed at the school on Tuesday or Wednesday and returned the next day with food (very appreciated due to losing most of our guick and easy food). Once people could get here we had SES, ADF and RFS come and help in what ever way they could.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its <u>Terms of Reference</u>

1.1 Causes and contributing factors

Sodden ground.

Rappville had a major flood on 25th of feb and that water hadn't dropped a great deal. From Saturday to Tuesday we had over 250mm (mine only holds 250mm) water even came from the north. That's not normal. It was excess Strom water and it greatly affected the hight of the water

Railway acted as a levee and held the water back. There is inadequate drainage in the town

for the water to escape. 1 medium drain under the rail. Then 2 small town drains that cannot handle the water in a 'normal' major flood. Let alone the 28ths flood.

1.2 Preparation and planning

we had already lifted everything outside and had the chicken and the quail in raised pens that where high enough for the one before.

We moved our cars and zero turn to higher ground (just it went under the cars but didn't rise above 2 inches

1.3 Response to floods

Broken
Depressed and shock

1.4 Transition from incident response to recovery

It smelt and we had no where to go. By the 8th we had our whole house gutted.

We just had to get on with it there was no way we couldn't get into to as we needed somewhere

clean to sleep

1.5 Recovery from floods

Slow.

Have done nothing yet. I have no kitchen and my vanity should be gone too.

I don't have flood insurance and I'm waiting on their verdict before I can even apply for government assistance.

1.6 Any other matters

Why wasn't there an evacuation order for the smaller towns. All sorts of people live in these areas and cannot be expected to wake up to water in their home and not have got an evacuation order.

Rain gauges and river gauges further up the mountain behind us. We had no idea what was coming for us till it hit. We didn't even know (unless you know someone that lives up there) what they had got in rain and what it was looking like up stream.

Supporting documents or images

Attach files

- inbound1732151619208225688.jpg
- inbound2607037896685457822.jpg



