



Your details

Mr

Title

First name

Greg

Last name

Cheyne

Submission details

I am making this submission as

Prefer not to say

Submission type

I am making a personal submission

Consent to make submission public

I give my consent for this submission to be made public

Share your experience or tell your story

Your story

I own property and assets located along the NSW Victorian border.

Over the past several years I have raised concerns via the RFS Fires Near Me Application feedback link, regarding the App's lack of visibility of fires across State borders, particularly the Victorian NSW boarder to be specific.

Feedback received from the Application Manager stated that it was not possible to include information from other States as the systems are incompatible. Advice provided suggested to use both applications.

It is not the case that the data from adjoining States' Fire and Emergency Warning applications is not able to be integrated into the NSW Fires Near Me App.

Data integration is possible and should be implemented to ensure persons living along the border who are unaware of the limitations of the existing Fires Near Me App are not exposed to danger due to an actual fire in their immediate safe warning

perimeter not appearing or triggering a warning alert message on the App simply because the approaching fire is across a State border.

Terms of Reference (optional)

The Inquiry welcomes submissions that address the particular matters identified in its [Terms of Reference](#).

1.1 Causes and contributing factors

Regarding terms of reference items: 3; 9 and 11.
There was a lack of consideration of service user needs for emergency warning communications, especially those residing along State borders.

Inaction by the Application operator and maintainer to adequately assess the functional requirements of the service to suit all users without ignoring people and assets at risk. There was a lack of effort or capacity to adjust the capability of the systems to minimise those risks.

Supporting documents or images
